

## CHIEF EXEC REPORT

An update from Jo Bayley, CEO.

The last couple of months for GDoc – as for practices – have been about Improved Access. We have had to evolve rapidly from providing the single, large countywide Choice Plus contract to supporting clusters to deliver their individual Improved Access schemes. Though it has been challenging to implement so many changes so quickly, we are delighted with the strong relationships we are building with clusters, as a result of working so closely with them.

We are continuing to develop other services too. The GP streaming scheme in GRH's A&E has been a great success and we are in talks about expanding it. We are working with both the CCG and local authority to help practices manage long-term conditions, including diabetes and COPD. Our general and specialist nursing services are growing. We are also starting to explore work with GP Care, the GDoc equivalent in Bristol, to expand the range of services that we can jointly offer.

We have been working closely with the LMC and the GP provider leads to shape GDoc's future as an organisation. We exist to support primary care; strong relationships with the LMC and provider leads will help us to ensure that we respond to primary care's needs. We welcome feedback from practices and clusters – if there are ways we can help you, please let us know.



## NEW WEBSITE!

Remember to check out our new website

[www.gdoc.org.uk](http://www.gdoc.org.uk)

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## IA, QOF & ENHANCED SERVICES

Update from Karen Pitney, Business Development Manager

### IA

IA pilots are all live in the rural clusters. There are still some challenges regarding filling all of the slots – if anyone would be interested in providing some cover for Friday evenings at Cirencester Hospital, Saturday mornings at the Vale in Dursley or any regular sessions – particularly Friday evening and Saturday morning at North Cotswolds Hospital in Moreton in Marsh please contact Karen Pitney for more detail.

### Enhanced Services and QOF points

We are working with a number of practices to understand how GDoc can help them to maximise QOF points and increase Enhanced Service activity. The aim is to support practices by maximising practice income. If there are enhanced services or QOF domains where your practice would like to achieve more income, please contact Karen Pitney.

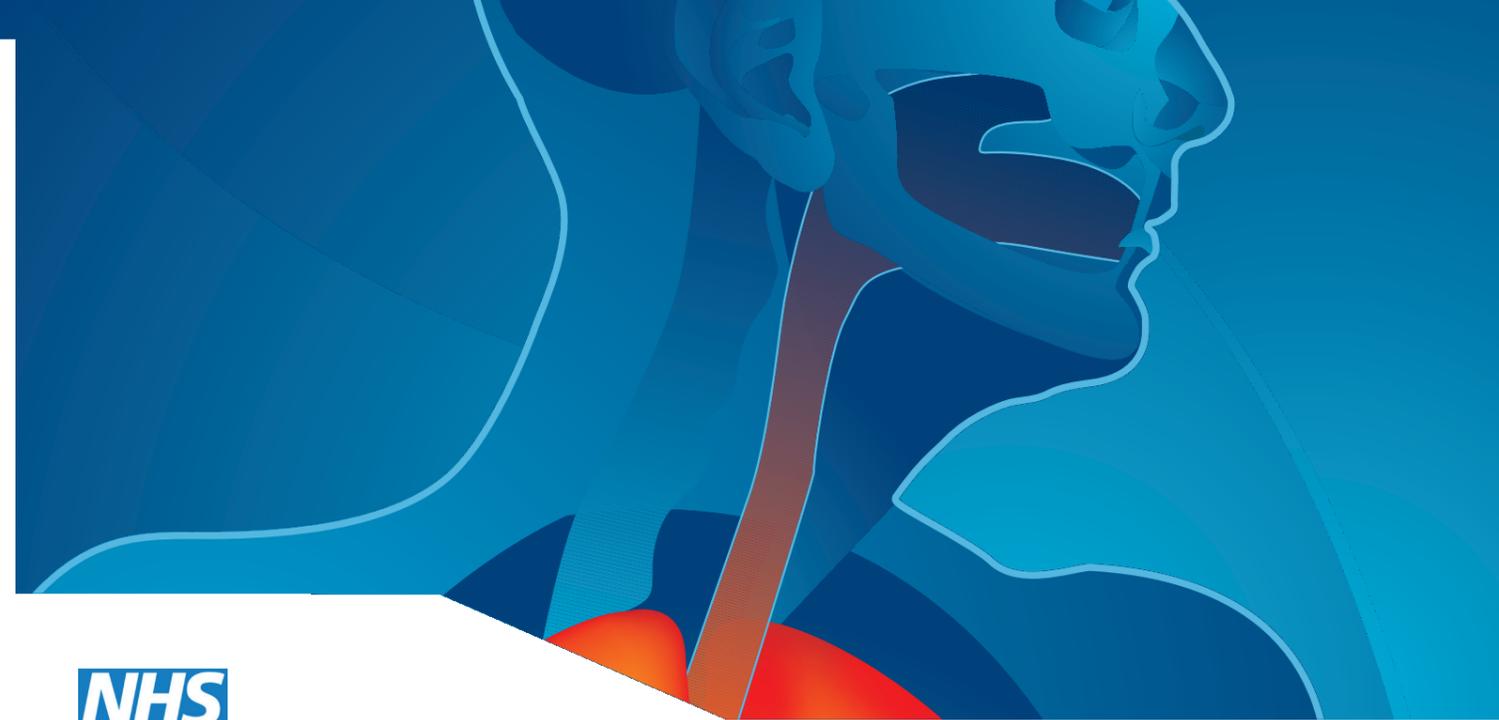
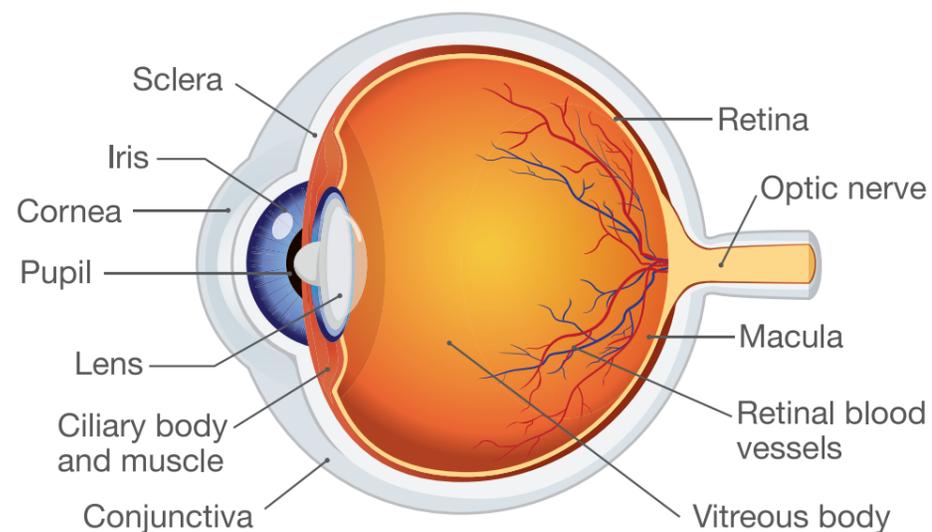
## RETINAL EYE SCREENING

We have recently been in communication with Professor Peter Scanlon from the Retinal Eye Screening Team.

As the national consultation on the future of eye screening has ended we eagerly await the outcome of the NHS England plans which we imagine will include tendering these services. You may be aware that Prof Scanlon was a major force in the introduction of the screening programme and we are proud in Gloucestershire to have had consistently high screening rates, but we know some practices struggle to find the space to accommodate the service, or find the administration challenging because of their patient demographics.

With that in mind, we are looking at some of the data and are keen to work directly with practices who are finding screening take up decreasing or are having problems accommodating the programme. Over the next month or so we will be approaching some practices in relation to this but, in the meantime, if you are finding the eye screening programme more challenging, please get in touch.

## Human Eye Anatomy

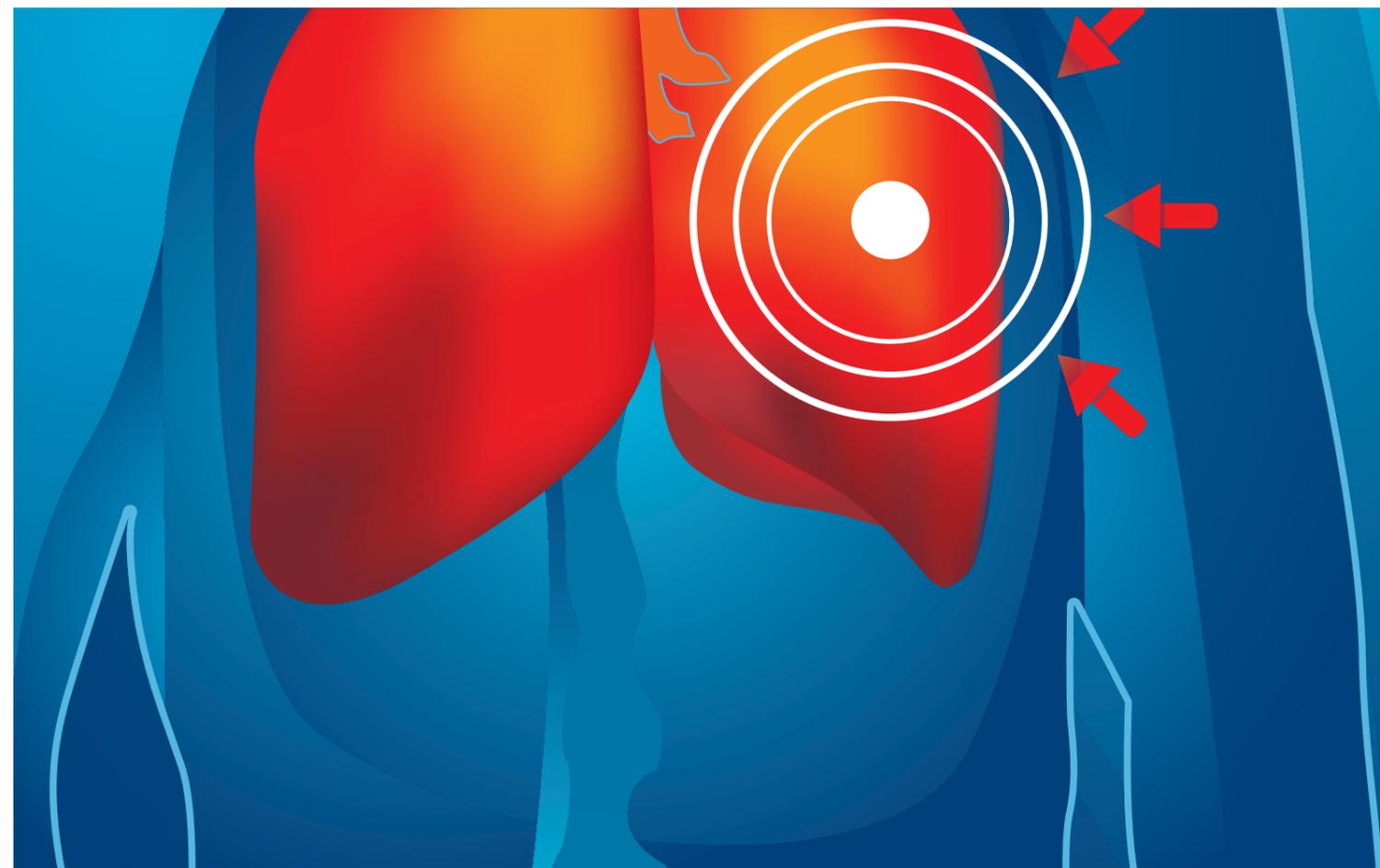


## RESPIRATORY PRIMARY CARE CLINICS

In response to demand from practices for our specialist nursing service, GDoc are looking at developing primary care respiratory clinics.

These will be based within surgery settings and can provide respiratory consultations, including diagnostic spirometry, for patients where the service is not currently readily available due to nurse training or capacity issues.

Working with both Carol Stonham and the CCG we will be reviewing countywide data with a view to working with 2 or 3 clusters to pilot this new service. Talking to general practice nurses and surgery teams will be vital in the success of these clinics so, if you would like to give us your view on this, please contact Maria Wear.



# PRE DIABETES EDUCATION GROUP PILOT FOR THE NURSING SERVICE

**Admin Team update from Jess Sciberras & Lisa Gallagher, GDoc Administrators**

Jess is happy to be back part time from maternity leave and the new Lisa Gallagher (was Clack) is now happily married and back to work also. We still haven't found a suitable permanent admin assistant to help us, but we are holding interviews soon, so fingers crossed for that!

RotaCloud has been proving a little difficult since we have changed to cluster-based working, but we are slowly implementing changes to make this easier for doctors and staff to navigate around the system quickly and efficiently. RotaCloud are also following up with our development request to enable cluster-based working, so watch this space!

We continue to offer on call support outside of office hours, to anyone who urgently needs a member of the team for help. It is proving a lot more onerous since Improved Access has been implemented, although we hope this will improve once everyone is more settled with the new service and is familiar with the surgeries they are working in.

Currently utilisation is much better than it was for Choice+. We believe this is because the sessions are mainly held in practices now, so more patients are willing to attend a clinic at their own surgery.

The most unpopular sessions for the doctors seem to be North Cotswolds sessions and Saturdays at Berkeley Vale. This is likely due to location, so we hope this improves with time and the cluster GPs are doing their best to step in where there are gaps. As usual Cheltenham shifts are very popular with the GPs so we don't usually have a problem there.

We now have 85 GPs on our register that have signed with GDoc, and over 150 who have expressed interest. We are also recruiting new GPs for the services we offer, so please don't hesitate to email [lisa.gallagher3@nhs.net](mailto:lisa.gallagher3@nhs.net) for more information.

As a team, we are working very hard to ensure that all our projects are successful; however, if you have any ideas, we would welcome your feedback.



## MENTORING & DIABETES PREVENTION

**Update from Maria Wear, Lead Nurse GDoc**

Since the last newsletter there have been many changes for the GDoc nursing service. Namely, we are no longer funded by the CCG but are providing a bank of highly skilled nurses to the surgeries that are happy to pay. In April alone we fulfilled 380 nursing hours across the county. Some of the GDoc nurses are also working on a permanent basis for the clusters, to support them with the improved access and innovation provision.

In addition to this we have won a bid from the CCG to provide a mentoring service for new practice nurses. It is a modulated program for up to 20 nurses with mentoring support for up to 20 hours each. We are also pleased to announce that included in this bid we will be piloting a Spirometry service in two localities across the county, please see Karen Pitney's update for more information on this.

GDoc are working with the CCG on other projects to support primary care such as; diabetes enhanced services, diabetes prevention program and gender-based health screening to haulage companies.

The GDoc nursing service continues to grow and develop and we really want this to continue so would really welcome your thoughts and ideas on the service for the future, please contact [maria.wear@nhs.net](mailto:maria.wear@nhs.net)



## IA & NDPP

Update from Lisa Carey, Business Development Manager

### IA

IA pilots are all live in Gloucester and Cheltenham clusters. Shift fill is going really well in Cheltenham both for Central and Peripheral clusters. There are some challenges in Gloucester City around Friday evenings at GHAC and Partners in Health, Thursday evenings at Bartongate and regular shifts in NEGG cluster. We also have some afternoon shifts at Hadwen, Severnvale or Quedgeley practices. If you are registered on Rotacloud, then please claim shifts in the usual way, but if anyone requires any further detail then please don't hesitate to contact Lisa Carey on [lisa.carey4@nhs.net](mailto:lisa.carey4@nhs.net)

### NDPP

We are just starting working with LWTC to deliver the NDPP pilot for the CCG. We will be providing the support sessions and initial assessment via our nursing team in the initial outset, whilst we recruit a bank of HCAs to undertake this role. If anyone is interested in further information or indeed applying for a HCA bank post then please contact Lisa Carey on [lisa.carey4@nhs.net](mailto:lisa.carey4@nhs.net)

### Recruitment

We are currently recruiting for a bank of HCAs, more ANP nurses as well as nurses with specialist interests. We are also looking for GPs interested in Improved Access or A&E streaming. If you are interested in further information about any of these posts, please contact [maria.wear@nhs.net](mailto:maria.wear@nhs.net) or [lisa.carey4@nhs.net](mailto:lisa.carey4@nhs.net) and we would be happy to have a discussion with you.

## RECRUITMENT

### GP Recruitment

Looking for work with variety and flexibility? Come and join our friendly team.

We offer:

- Improved Access clinics across the county
- Opportunities to develop special interests: we are currently recruiting GPs with an interest in diabetes, cardiology and lower GI
- Ward cover at community hospitals
- GP locum-type work in local practices
- Work in A&E streaming at the GRH A&E: no knowledge of A&E is needed - the consultations are all primary care-type. Indemnity costs are covered by GRH.
- Primary care support to research by 2gether. Indemnity costs are covered.

70% of our GPs are partners or salaried GPs from local practices, who enjoy some variety in addition to their day-job, with the ability to flex around family commitments, travel etc.. You can work as many, or as few, shifts as you like, with opportunities throughout Gloucestershire.

We offer support with appraisal and revalidation. If you are thinking of retiring, get in touch - we can help you maintain appraisal and performers' list requirements with minimal hassle, while you focus on the type of clinical work you enjoy.

To register with GDoc or discuss options available, please contact [lisa.gallagher3@nhs.net](mailto:lisa.gallagher3@nhs.net)



## USEFUL RESOURCES

### NHS Gloucestershire CCG

<https://www.gloucestershireccg.nhs.uk/>

### Care Quality Commission

<http://www.cqc.org.uk/>

### NHS England

<https://www.england.nhs.uk/>

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**FOREST OF DEAN**

DR ANDREW COOMBES

DR STEPHAN SCHEUNER

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**GLOUCESTER**

VACANCY

DR RACHAEL BUNNETT

DR BOB HODGES

**NORTH COTSWOLDS**

VACANCY

DR HYWEL FURN-DAVIES

DR HYWEL FURN-DAVIES

**SOUTH COTSWOLDS**

VACANCY

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